

Career Opportunity, BlueScientific Ltd**Position:** Technical Support and Applications Engineer, XRF/OES/CGA**Territory:** Sweden, Norway, Finland, Denmark, Iceland

BlueScientific Ltd. is a dynamic, rapidly growing business specializing in the distribution of market-leading scientific instrumentation in both academic and industrial markets across the UK, Ireland and Nordic countries.

Due to further business growth, we are now seeking to appoint a highly motivated individual to the position of Technical Support and Applications Engineer, Nordic Region. The position is expected to be based in one of the Nordic countries and the successful candidate will work from a home-based office, with coverage for the whole Nordic region.

Role Description:

As a territory-based Technical Support and Applications Engineer, you are responsible for the service of certain products within the company's portfolio of scientific instrumentation across Sweden, Denmark, Norway, Finland and Iceland. All tasks are related to managing the service of these particular products in the region.

This new position will initially cover two product lines:

- Bruker X-ray Fluorescence (XRF)
- Bruker Optical Emission Spectrometry and Combustion Gas Analysis (OES and CGA)

Key responsibilities within the role include:

- Responding to customer service calls which will have been logged via our service centre, initially providing telephone, email, and remote online technical support as required.
- When necessary, visiting customer sites to carry out further diagnostics and repair work in order to return customer systems to good working order.
- Liaising with the instrument manufacturers in order to expedite the resolution of all customer service issues as quickly as possible.
- Carrying out onsite scheduled routine preventative maintenance, new system installations and customer training.
- Assisting the company in developing and selling service products such as extended warranties, service contracts and training programs.
- Assisting customers with applications related questions.

Both factory and field-based training will be provided.

Qualifications:

The successful candidate will likely be educated to PhD level in a science based subject area, hands-on experience in operating scientific instruments. We are particularly interested in hearing from candidates with experience in operating XRF or other X-ray based techniques.

Excellent communications skills, highly self-motivated and able to work to meet agreed deadlines, the candidate should also be prepared to travel extensively Monday to Friday according to customer and company needs.

About BlueScientific:

Established in 2013, BlueScientific Ltd is a distributor of scientific instruments for a number of the World's leading manufacturers, including Bruker, Gatan, Ametek, Renishaw and Physical Electronics. We serve both academic and industrial customers across a range of applications, including materials science, energy storage, surface analysis and life sciences, with geographic coverage across the UK, Ireland and the Nordic region. We are an ambitious, dynamic and fast-growing business, and offer a supportive work environment for our employees, with excellent opportunities for career development.

The ethos of the company, which operates under strong ethical terms, is one of developing our personnel, with coaching, training and career growth opportunities as well as empowering them to be able to give great customer service.

BlueScientific offers a flexible position in a dynamic work environment, together with a highly competitive benefits package.